OAKLAND WARRANTY

Limited Warranty — Oakland® Faucet

Covered under this Limited Warranty:

For five (5) years from the date of original purchase, Oakland® warrants this faucet to the original purchaser to be free from defects in material and workmanship under normal residential use. If merchandise is found defective, Oakland® will provide replacement part(s), or, if not available, a similar product. This warranty applies only to products installed, used, and serviced by the original purchaser, for residential use only, and is not transferable. Proof of purchase must be shown for any warranty claim.

Not covered under this Limited Warranty:

Oakland® will not be responsible for any incidental, consequential or special damages incurred during installation, repair or replacement. Oakland® will not be liable for any damage resulting from improper installation, misuse, abuse or neglect, or use of non-Oakland replacement parts, as this will void this warranty. We also recommend using a professional plumber to install/remove your faucet. Oakland® recommends never using coarse cleaners or cleaners containing bleach, ammonia, alcohol, etc. This will also void the warranty.

To initiate a warranty claim:

Please send your inquiries to oaklandproduct@gmail.com. Please include your original receipt, model number, product finish, a complete description of the defect, and where the product was purchased, plus your name, contact information and mailing address. Attaching clear images and/or videos of the issue will expedite the resolution process, allowing us to assist you more effectively. This Limited Warranty applies specifically to Oakland® faucet and is non-transferable.